



Statement of Purpose
Supported Accommodation

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1. A statement of our purpose, ethos, core aims and function

At Green Harvest our purpose is to make a positive difference in the lives of young people by providing them with a platform to flourish and grow. We are driven by the belief that with the right support, young individuals can overcome challenges and achieve their full potential as they transition into adulthood.

Our vision is to create an environment where young people feel empowered, valued, and inspired to pursue their goals. We aim to equip them with the necessary skills, resources, and opportunities to navigate the path toward independence successfully. Through our services, we strive to foster a sense of safety, security, and belonging, allowing young people to thrive and make informed choices about their futures.

We are passionate about ensuring that young people's voices are heard and respected. We advocate for their rights and create a platform for them to express their needs, dreams, and aspirations. By actively involving young people in decision-making processes and providing them with a supportive network, we empower them to become active participants in shaping their own lives.

To achieve our mission, we adhere to a set of key principles. First and foremost, we prioritise the safety and security of young people, both within their living environment and the broader community. We create spaces where they can feel protected and free to explore their potential.

Respect for young people's voices is another crucial aspect of our approach. We ensure that their opinions are valued and taken into consideration in all aspects of their support. By actively listening to their perspectives, we help them understand the impact of the support they receive and encourage their active participation in their own journey.

Collaboration is central to our work. We recognise the importance of effective teamwork among adults involved in supporting young people. We strive to cultivate a culture of collaboration, where professionals with diverse skills and expertise work together seamlessly to meet the unique needs of each individual.

We believe that the living conditions provided to young people play a significant role in their well-being and sense of pride. We are committed to offering comfortable, well-maintained, and stable accommodation that young people can call home. We create spaces where they can feel a sense of belonging and take pride in their living environment.

Finally, we are dedicated to delivering high-quality, tailored support that addresses the holistic needs of young people. We prioritise their health and well-being, ensuring they have access to the resources, guidance, and opportunities that will enable them to flourish.

In summary, our purpose is to empower young people, foster their growth, and support them on their journey to independence. We are committed to creating a nurturing and inclusive environment where young individuals can thrive, and we have high expectations for their achievements. By providing personalised support, respecting their voices, and promoting their well-being, we aim to make a lasting positive impact in their lives.

2. The support we offer (Categories)

Shared accommodation/group living (non-ring-fenced provision)

Young people have their own bedroom, may have their own bathroom, and share communal areas (e.g., living room/s, kitchen)

- Provision may include foyer-type accommodation that combines support with education, training and employment opportunities.
- Our provisions may support the aged 18+
- In addition to being registered to support looked-after children and care leavers CLs aged 16-17, this provision may also provide accommodation for people aged 18+ and who are not care-experienced.

3. The services we provide

Green Harvest is committed to providing comprehensive and reliable support to young people in our supported accommodation. We prioritise stability and consistency to ensure that young individuals have the necessary resources and access to local services for their overall well-being. Our goal is to foster

positive relationships within the community and empower young people to feel confident about their future opportunities.

Currently, our team consists of dedicated staff members who work on a shift system. This ensures that there are always one staff member present at the service, with additional staff available when necessary. Our staff members play a crucial role in supporting young people in various aspects of their lives. They assist with accessing local services, accompany young people to meetings, and provide guidance and preparation for work and education. Moreover, our staff is readily available on-site to support the independence program we offer.

In order to address emergencies or incidents that may occur overnight, we have a staff member on-site. This ensures that there is immediate assistance available during such situations. Additionally, we have an on-call support system in place for additional assistance that may be required outside of regular working hours.

To ensure that young people have access to help in crisis or emergency situations, we provide them with an emergency contact number. This number can be used if they are unable to reach staff members at the service or require on-call support. Young people will find this emergency contact number listed in their personalised guide, which serves as a valuable resource for them.

It is important for us to be transparent about the support we offer. While we do not currently provide therapeutic support, we focus on creating a supportive environment that promotes positive self-esteem and protects against stigma. We work closely with external agencies and professionals to ensure that young people receive any necessary specialised support. We collaborate with qualified individuals who possess the appropriate qualifications and expertise to deliver specific strategies or therapeutic interventions if required.

4. Who we support

Green Harvest specialise in providing supported accommodation for young people between the ages of 16 and 21. Our focus is on supporting individuals who have achieved a certain level of independence and are ready to acquire further skills to prepare for adulthood. Our aim is to offer a nurturing and protective environment that allows these young people to thrive and develop the necessary capabilities for greater independence.

While our service is designed for young people who do not require the level of care provided in a children's home or foster care, we recognise that each individual has unique needs and circumstances. We are equipped to support young people with a wide range of requirements and challenges, including:

- Autistic spectrum disorder
- Attachment Disorder
- Attention deficit disorder.
- Mental health issues
- Challenging behaviour
- Moderate learning disabilities
- Drug and alcohol abuse

- Self-harming behaviours
- Gang involvement
- Criminal behaviour

We understand the importance of appropriately matching young people to our service based on their specific needs and characteristics. By closely aligning the profiles of young people with the capabilities and expertise of our staff team, we can ensure that they receive the appropriate level of support and guidance. Our staff members undergo comprehensive training and professional development to adequately meet the diverse needs of the young people we support.

Furthermore, we are committed to collaborating with external agencies and professionals to provide additional support for young people with specific requirements, such as those related to special educational needs and disabilities (SEND) or health needs, including mental health. This collaborative approach allows us to offer a holistic support system that addresses all aspects of a young person's well-being and development.

Our statement of purpose underscores our commitment to matching young people with our service based on their specific needs and circumstances. We aim to create an inclusive and supportive environment where every young person has the opportunity to progress and achieve positive outcomes. By tailoring our support and training arrangements to meet the individual requirements of young people, we strive to provide them with the best possible foundation for a successful transition to adulthood.

5. Our facilities and accommodation

Our supported accommodation is thoughtfully designed to meet the accommodation standards outlined in the guide, providing a safe and comfortable living environment for young people.

Our accommodation offers a range of facilities that promote a sense of comfort and security. It includes well-maintained bedrooms, a communal lounge for socialising and relaxation, fully equipped kitchen facilities, and shared bathrooms.

Our accommodation is located by nearby public transportation options, educational institutions, community facilities, healthcare facilities, and other relevant local services. We conduct an annual assessment of the locations to ensure its suitability and appropriateness, taking into account the input of relevant stakeholders.

The safety and security of our young residents are of paramount importance. To maintain a secure environment, we adhere to strict security measures. We have CCTV cameras installed in communal areas, prioritising the privacy of the young people while ensuring their safety. We engage in discussions with the accommodating authority to establish appropriate CCTV arrangements, obtaining consent from both the authority and the young person.

Each young person in our supported accommodation is provided with their own lockable, well-furnished, and comfortable bedroom. The bedrooms are equipped with telephone and internet connectivity, allowing young people to stay connected with their support networks. We supply standard bedding, towels, personal hygiene products, and kitchen equipment to ensure their basic needs are met. Additionally, lockable cabinets are available in each bedroom, offering a secure place for young people to store their valuables and personal belongings.

We provide a written agreement to each young person in an accessible format. This agreement outlines their rights, terms and conditions of residing in the supported accommodation, and information on how they can raise any concerns or issues they may have. This transparent approach ensures that young people are fully informed about their rights and responsibilities within the accommodation setting.

We prioritise the well-being of our young residents by ensuring that all aspects of our supported accommodation provision comply with health, safety, and fire regulations. Regular reviews and assessments are conducted to maintain the highest standards of health and safety. Furthermore, we have appropriate insurance coverage in place to protect both the young people and the accommodation premises.

We aim to create a supportive and secure living environment that meets the diverse needs of young people in our care.

6. The address of the Registered Provider

Green Harvest CC Ltd
1 Bromley Lane
Chislehurst
Kent, BR7 6LH

7. Our organisational structure

The organisational structure of Green Harvest is designed to ensure efficient oversight and support for both staff and young people. The management team is responsible for the overall functioning of the service and the implementation of policies and procedures.

The management structure comprises a Registered Service Manager who oversees the daily operations of the service and ensures compliance with regulatory requirements. This role is supported by a Nominated Individual who provides strategic guidance and direction.

The service is staffed by a combination of permanent and agency staff who work together to provide support and accommodation.

Supervision and support for staff members are fundamental aspects of Green Harvest. Staff receive regular supervision sessions with their line manager or designated supervisor. These sessions offer opportunities to discuss their work, receive guidance and feedback, and address any challenges they may encounter.

Supervision sessions also ensure that staff members receive adequate support in their roles and have the necessary resources to effectively assist young people.

Furthermore, staff members benefit from ongoing training and professional development opportunities to enhance their skills and knowledge. This ensures they are well-equipped to meet the needs of young people and deliver high-quality support.

Green Harvest fosters a culture of support and collaboration, encouraging staff to seek guidance and assistance from colleagues and the management team when required. Regular team meetings and effective communication channels are established to facilitate teamwork and the sharing of information.

Overall, the management structure and staff arrangements in Green Harvest are designed to provide appropriate supervision and support for staff members, ensuring their well-being and enabling them to effectively support young people in the service.

8. Children's rights, service delivery, support, and planning

Green Harvest is committed to delivering our service in a transparent, inclusive, and rights-based manner.

We have a comprehensive understanding of the Equality Act 2010 and its importance in ensuring equal opportunities and preventing discrimination. When considering a young person's placement, we take into account their cultural heritage needs and strive to create an inclusive environment that respects and celebrates diversity. We actively work to prevent discrimination, marginalisation, or bullying based on age, religion or belief, disability, ethnicity, cultural and linguistic background, sex, gender reassignment, sexual identity, marriage or civil partnership, pregnancy and maternity, mental health, or any other characteristic.

We believe in the importance of involving young people in decision-making processes and empowering them to express their views, wishes, and feelings. We work in partnership with relevant individuals, such as social workers, advocates, and family members, to ensure that each young person receives the necessary support to communicate effectively. We utilise communication aids, equipment, and language support as needed to facilitate meaningful participation and engagement.

When considering a placement, we conduct a thorough assessment to evaluate the impact on both the existing group of young people in the setting and the prospective young person. This assessment helps us ensure compatibility, maintain a positive and supportive environment, and promote the well-being and development of all individuals involved.

Our service provides comprehensive support to young people, including those with special educational needs and disabilities (SEND) and health needs, including mental health. We have arrangements in place to cater to these specific needs and ensure appropriate matching. This includes access to specialised support services, tailored interventions, and collaborative partnerships with external agencies when necessary.

We have established protocols to ensure that young people can receive on-call help in crisis or emergency situations, 24 hours a day. Young people are provided with clear information about whom to contact during such circumstances, ensuring they have access to immediate assistance and support.

We ensure that young people understand how to make a complaint and have clear procedures in place for handling and addressing complaints. We maintain a record of complaints and promptly notify relevant authorities when necessary, ensuring accountability and continuous improvement in our service delivery.

By adhering to these principles, we create a safe, inclusive, and empowering environment where young people's rights are respected, their voices are heard, and they receive the support they need to thrive and achieve positive outcomes.

9. Entitlements of young people in our service

We have robust support systems in place to ensure that young people in our supported accommodation are fully aware of their entitlements throughout their placement.

We provide clear and comprehensive information to young people about what they can expect from our supported accommodation provision. This includes outlining the services, facilities, and support available to them. We communicate this information through various channels such as welcome packs, written agreements, and regular meetings or discussions with the young person. By being transparent and proactive in sharing information, we empower young people to understand their entitlements and make informed decisions.

We emphasise the importance of education and ensure that young people are aware of their entitlement to education. We provide guidance and support to help them access educational opportunities, enrol in suitable schools or colleges, and make progress in their studies. We work closely with relevant educational authorities and professionals to facilitate a smooth transition and ongoing educational support.

For young people who are looked after or care leavers, we ensure they are aware of their specific entitlements. We collaborate with the young person's social worker and Independent Reviewing Officer (IRO) to provide information and support. Our staff complement the explanations given by the IRO and help young people understand their entitlement to independent advocacy support. We regularly remind young people of their right to access an independent advocate and assist them in accessing such support when needed.

When a young person ceases to be looked after, we request that the local authority appoints a personal adviser (PA) to support them during their transition to adulthood. We work closely with the PA to ensure effective communication and collaboration in supporting the young person's progress, well-being, and pathway plans. The PA acts as an advocate for the young person and provides advice and support throughout their journey.

We recognise the specific needs of unaccompanied asylum-seeking children, particularly regarding immigration and citizenship advice. We ensure that they have access to suitable support from appropriate persons who can provide guidance on immigration and citizenship matters. We work in partnership with relevant agencies and professionals to ensure that these young people receive the necessary support and assistance.

Overall, our support systems are designed to ensure that young people are informed, empowered, and aware of their entitlements. We proactively engage with them, provide clear information, and work collaboratively with relevant professionals and agencies to address their specific needs and rights.

10. Achieving positive outcomes

Green Harvest are committed to helping and supporting young people to meet the outcomes outlined in their relevant plans, including our support plan.

We prioritise the health and well-being of young people in our supported accommodation. We provide access to specialist help and support as needed, including collaborating with healthcare professionals, therapists, and counsellors. We work closely with young people to develop individualised plans that address their specific health needs and goals. This may involve assisting with medication management, facilitating medical appointments, promoting healthy lifestyle choices, and providing emotional support.

For young people with EHC plans or statements, we ensure that their educational needs are supported. We collaborate with the relevant educational authorities, teachers, and support staff to implement the provisions outlined in the plans. This may involve providing additional educational support, accommodations, or resources to help young people achieve their educational goals.

We take proactive measures to help young people reduce safeguarding risks, manage mental health issues, and address substance misuse concerns. Our staff receive training on safeguarding protocols and are vigilant in identifying and addressing potential risks or concerns. We work closely with external agencies and professionals to provide specialised support and interventions for mental health or substance misuse

issues. Our focus is on promoting resilience, providing coping strategies, and facilitating access to appropriate services for the best possible outcomes in these areas.

We regularly monitor the progress of young people towards their desired outcomes. This includes reviewing their individual support plans, tracking their development, and identifying any areas that require additional support or adjustments. We encourage young people to provide feedback on their experiences and actively involve them in the review process. Their feedback is invaluable in informing our practices and making improvements to better support their needs.

We work closely with the local authority to ensure that the outcomes agreed upon are being pursued effectively. We maintain open communication and collaboration with social workers, leaving care teams, and other relevant professionals. This ensures a coordinated approach and enables us to align our support with the young person's overall plan for transitioning to adult life.

We recognise the importance of having skilled staff in place to provide the best support to young people. Our staff undergo comprehensive training that equips them with the necessary skills and knowledge to address the diverse needs of young people in our service. We regularly invest in staff development and provide ongoing supervision and support to ensure they have the expertise and resources to help young people achieve positive outcomes.

11. Promoting independence, including education, training or employment

To support young people toward independence, we implement a range of specific programs and provide tailored skills work.

We have in-house programs and workshops designed to enhance independent living skills. These may include sessions on budgeting and financial management, cooking and meal planning, laundry and housekeeping, personal hygiene and self-care, and maintaining a healthy lifestyle. Through these programs, we aim to empower young people with the practical skills necessary for independent living.

We recognise the importance of education and employment in fostering independence. We actively support young people in accessing education and training opportunities that align with their interests and aspirations. This may involve assisting with college or vocational course applications, providing guidance on career choices, and facilitating work experience or apprenticeship placements. We work closely with educational institutions, job centres, and other relevant agencies to create pathways for young people to achieve their goals.

We help young people navigate and access local community resources that can support their independence. This includes assisting them in registering with healthcare services, such as doctors and dentists, and ensuring they understand how to access and utilise these services effectively. We also connect young people with community organisations, sports clubs, recreational activities, and other social groups to encourage their engagement and build their support networks.

We employ various tools and methods to monitor the progress of young people toward independence. This may include regular goal setting and review meetings, where we assess their achievements and identify areas for further development. We track their engagement in educational or work-related activities, evaluate their independent living skills through practical assessments, and encourage self-reflection through structured feedback sessions. Young people's feedback and input are integral to this process, ensuring that their voices are heard, and their goals are central to their support plans.

By combining practical skills development, access to education and work opportunities, and utilisation of community resources, we create a comprehensive framework to support young people in their journey toward independence. Our monitoring processes allow us to track their progress, adjust when necessary, and celebrate their achievements along the way.

12. Protecting children and supporting mental well-being

Green Harvest is committed to ensuring the protection and safety of young people, and we have comprehensive policies in place to manage risks and protect children.

We foster a strong safeguarding culture within our settings, where young people are respected, listened to, and actively involved in decisions that affect them. Our staff are trained to recognise signs of potential harm and know how to respond when concerns arise. We prioritise ongoing training and ensure that skills in safeguarding are regularly refreshed.

Our staff work diligently to create a safe environment for young people, both within and outside the setting. We empower young people to be aware of and manage their own safety, providing them with the necessary support and guidance. We encourage open communication and actively seek young people's views on feeling safe within and outside the setting.

Our staff focus on building positive relationships with young people, based on trust and openness. This encourages young people to share any concerns or worries they may have about their safety or well-being. We establish strong connections with external agencies that can provide additional support to young people when needed.

We are aware of the potential risks young people may face in various relationships, including those with peers, staff, family members, friends, and others outside the setting. Our staff are trained to recognise signs of exploitative or damaging relationships and take appropriate steps to protect young people. We educate young people on healthy, nurturing relationships and provide guidance and advice on how to stay safe.

Staff practice is regularly supervised to ensure their engagement in the safeguarding culture of our service. This includes ensuring that staff understand their responsibilities and are aware of the appropriate actions to take if they suspect any misuse or abuse. Whistleblowing procedures are in place to encourage staff members to report any concerns they have about a young person's safety or well-being.

Young people are supported in understanding what abuse is and how to report any allegations or concerns. We have clear procedures in place for staff to report any allegations or disclosures of abuse immediately to the registered person. We follow our safeguarding policy to address and respond to any allegations of harm or abuse promptly. We also work closely with local authorities, ensuring that allegations are reported to the relevant officers or teams and cooperating fully with their investigations.

By implementing these policies and procedures, we strive to protect young people from harm, provide them with a safe and nurturing environment, and ensure their well-being throughout their time in our service.

13. Anti-discriminatory practices and individual cultural needs

At Green Harvest, we are committed to practicing anti-discrimination and promoting inclusivity for young people and their families.

Our staff are dedicated to ensuring that young people and their families are treated with respect and dignity, and they are not subjected to discrimination, marginalisation, or bullying based on any protected characteristic. We actively promote equality and diversity, embracing the uniqueness and individuality of each young person.

During the placement process, we engage in open and respectful discussions to understand and address the cultural, linguistic, and religious needs of young people. We strive to create an environment that respects and supports their beliefs and practices, and we provide appropriate assistance to help young people meet their specific needs.

We work diligently to provide inclusive support that considers the diverse backgrounds and identities of young people and their families. This includes ensuring access to necessary resources, services, and opportunities that promote their well-being and development. We aim to create an atmosphere where young people feel safe, valued, and accepted for who they are.

Our staff receive comprehensive training on anti-discriminatory practices and cultural competence. This equips them with the necessary knowledge and skills to recognise and challenge any discriminatory attitudes or behaviours. We promote a culture of continuous learning and encourage staff to stay updated on best practices in promoting equality and inclusivity.

We actively collaborate with young people, their families, and relevant stakeholders to ensure their voices are heard and their needs are addressed. We work in partnership with community organisations, advocacy groups, and other service providers to enhance our understanding of diverse perspectives and to ensure that our support is inclusive and tailored to meet the needs of each individual.

By adhering to these principles of anti-discriminatory practice, we strive to create an environment that is free from prejudice, where young people and their families feel valued, respected, and empowered to thrive.

14. Supporting individual needs

At Green Harvest, we prioritise inclusivity and recognise that each young person is unique with specific needs and requirements.

Before a young person is placed in our service, we conduct a thorough impact assessment. This assessment helps us understand the young person's specific needs, strengths, and areas that require support. We take into account factors such as their age, background, experiences, and any additional needs they may have. This assessment enables us to tailor our support and interventions to meet the individual needs of each young person.

We actively involve the young person and the accommodating authority in the development of an individual support plan. This plan outlines the goals, objectives, and actions required to support the young person in achieving their desired outcomes and promoting safe independence. We value the input and aspirations of the young person and work collaboratively to ensure their plan reflects their unique circumstances and aspirations.

Green Harvest adopts a flexible and adaptive approach to support. We understand that young people's needs and circumstances may change over time. Therefore, we regularly review and revise the support plans to ensure they remain relevant and effective. We are responsive to the evolving needs of the young person and make adjustments to the support provided as required.

Our staff members undergo continuous training and development to enhance their skills and knowledge in supporting diverse young people. They are equipped with the tools and expertise necessary to adapt their approach based on the individual needs and preferences of each young person. Our staff members understand the importance of building positive relationships and providing personalised care and support.

We take a holistic approach to support, considering the physical, emotional, educational, and social aspects of a young person's life. Our aim is to provide comprehensive support that addresses their individual needs and helps them develop the necessary skills for successful transition to adulthood. We collaborate with external agencies and professionals as needed to ensure that young people have access to specialised support services when required.

By adopting an individualised and inclusive approach, we strive to create an environment where each young person feels valued, supported, and empowered to achieve their full potential. Our flexible support system ensures that we can meet the unique needs of each young person and assist them in their journey towards independence.

15. How to complain and access our complaints policy

Green Harvest adopts a positive approach to the complaint's procedure, understanding its significance as a valuable tool for gathering feedback and enhancing the quality of service. All permanent staff members undergo training on the Compliment, Comments, and Complaints Policy as part of their induction process.

Upon admission, young people, parents or carers, and the placing social worker are informed about the complaint's procedure. They are provided with a copy of the policy, which outlines the process for offering comments, compliments, or making a complaint, as well as where to seek assistance in initiating a complaint. Contact details for Ofsted and an independent advocacy organisation, offering confidential support and advice free of charge, are also provided.

Staff actively encourage young people to express their views and provide feedback on the service and care they receive through various channels such as keywork sessions, residents' meetings, and periodic feedback sessions during their placement. Parents and carers are likewise encouraged to share their feedback and discuss service-related matters in meetings with staff and management, Child in Care reviews, and during quarterly feedback requests.

Initially, complaints are addressed in an informal manner. If the complainant remains dissatisfied, they have the option to submit a written complaint to the Registered Service Manager or the Nominated Individual (if the Registered Service Manager is involved). If resolution is still not achieved, the complaint can be escalated to a panel comprising at least three individuals, one of whom is independent of Green Harvest.

The complainant has the right to attend the panel, either accompanied or alone, if desired. The panel's findings and recommendations are shared with the complainant, Registered Service Manager, Nominated Individual, and, if applicable, the individual involved in the complaint.

All complaints are documented in the Complaints Log, indicating whether they were resolved at the preliminary stage or advanced to a Panel Hearing. Correspondence, statements, and records associated with individual complaints are kept confidential and accessible only to regulatory bodies for inspection purposes. The facility retains this information and ensures that the Registered Service Manager monitors complaints and their resolutions. This process facilitates the identification of patterns, improvement of work practices, and addressing any gaps in service provision or staff training requirements.

As an accommodation for young people, individuals also have the option to complain to governing bodies such as Ofsted or the Children's Commissioner. The service supports young people in accessing the complaints procedure of their placing authority, recognizing their right to do so.